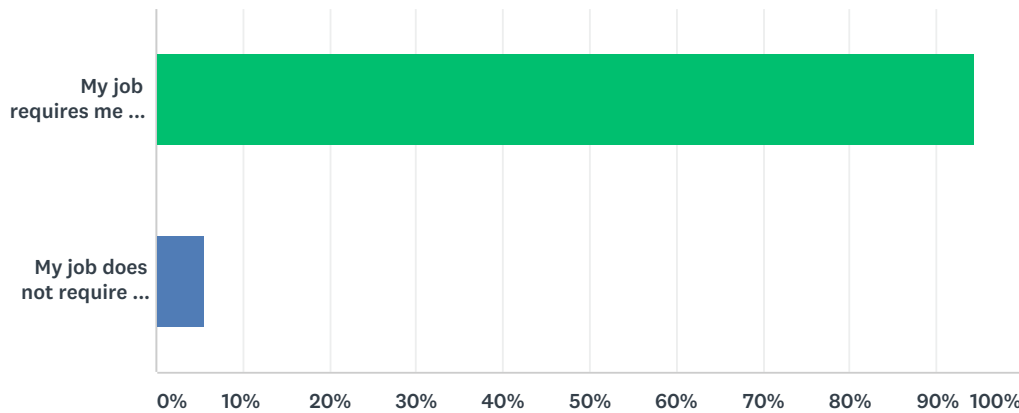


Q1 Which answer best describes your interaction with the Paducah 911 agency?

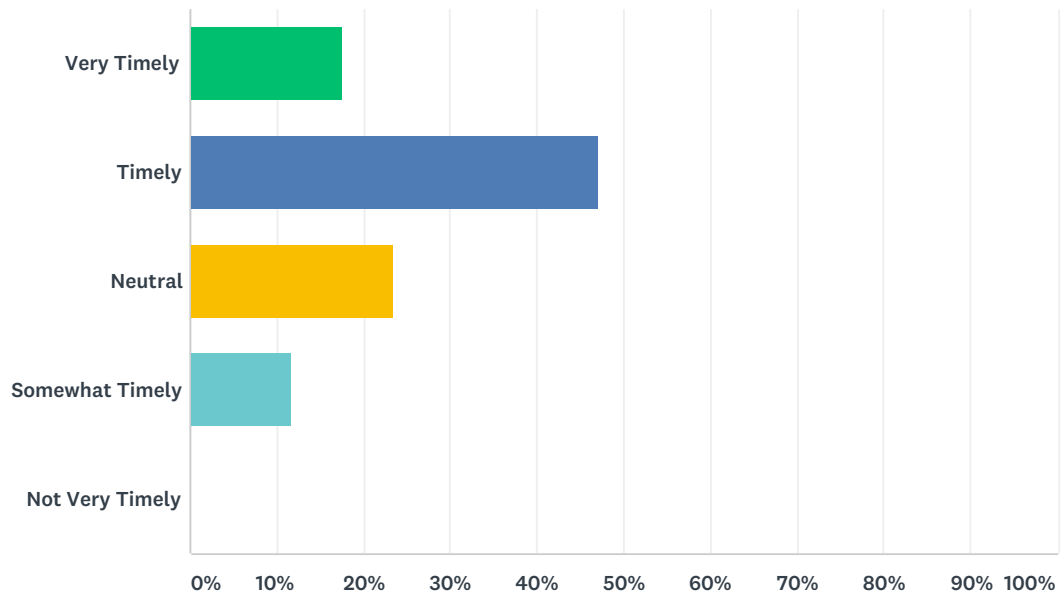
Answered: 18 Skipped: 0



ANSWER CHOICES	RESPONSES	
My job requires me to directly interact with the Paducah 911 agency via telephone, radio, or in person.	94.44%	17
My job does not require me to directly interact with the Paducah 911 agency.	5.56%	1
TOTAL		18

Q2 How would you rank the timeliness of calls dispatched by Paducah 911?

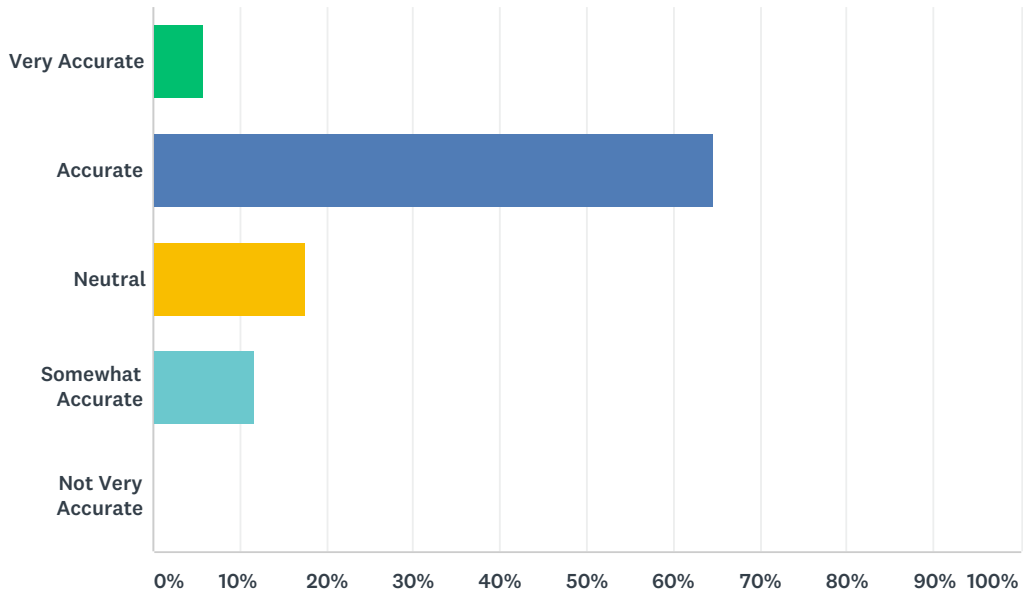
Answered: 17 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Timely	17.65%	3
Timely	47.06%	8
Neutral	23.53%	4
Somewhat Timely	11.76%	2
Not Very Timely	0.00%	0
TOTAL		17

Q3 How would you rank the accuracy of calls dispatched by Paducah 911?

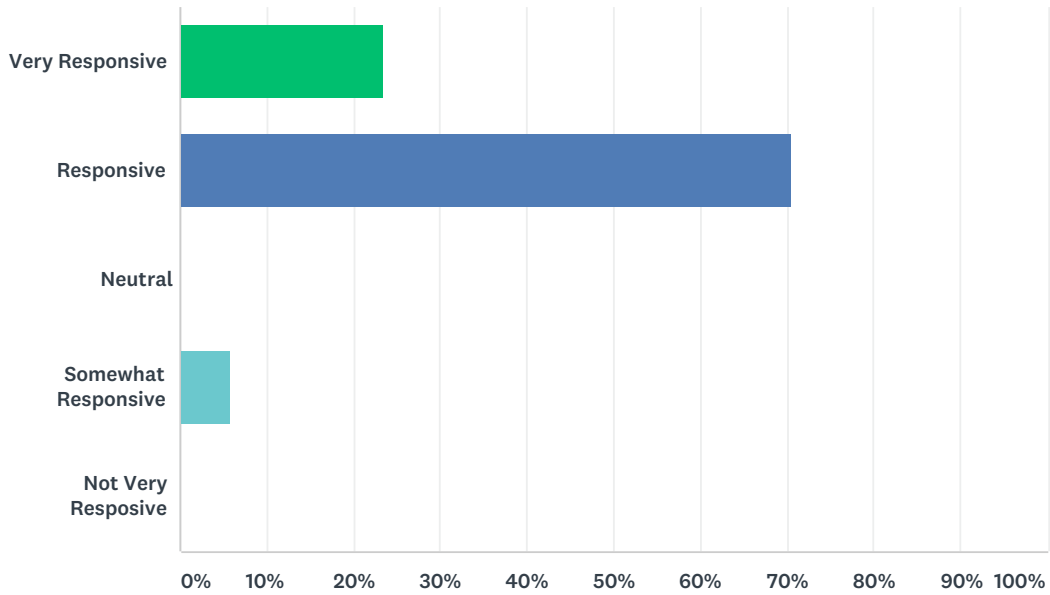
Answered: 17 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Accurate	5.88%	1
Accurate	64.71%	11
Neutral	17.65%	3
Somewhat Accurate	11.76%	2
Not Very Accurate	0.00%	0
TOTAL		17

Q4 How would you rank the responsiveness of Paducah 911 staff when you call via radio?

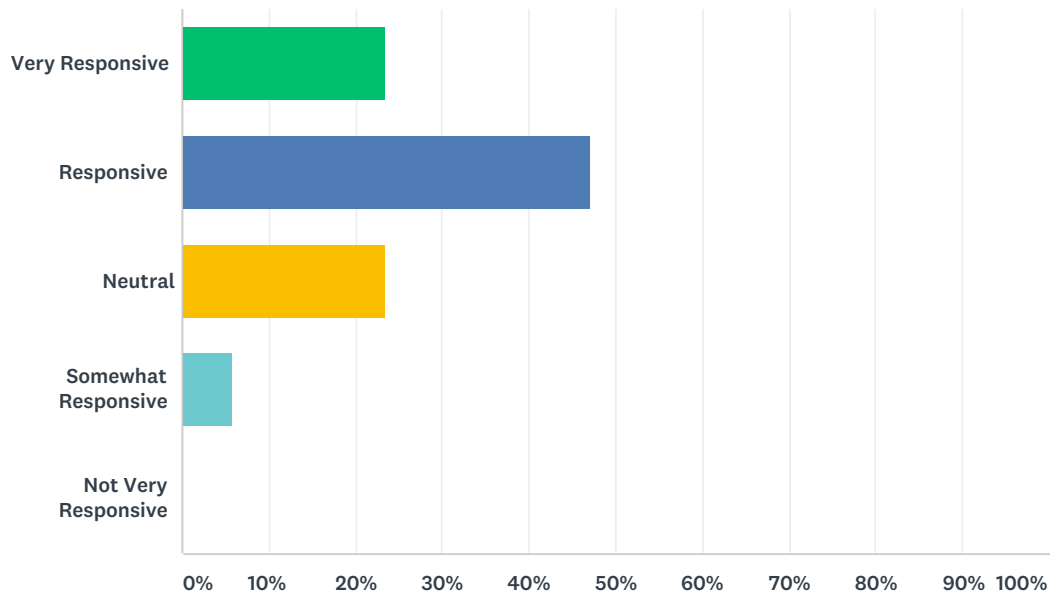
Answered: 17 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Responsive	23.53%	4
Responsive	70.59%	12
Neutral	0.00%	0
Somewhat Responsive	5.88%	1
Not Very Responsive	0.00%	0
TOTAL		17

Q5 How would you rank the responsiveness of Paducah 911 staff when you telephone with needs/inquiries?

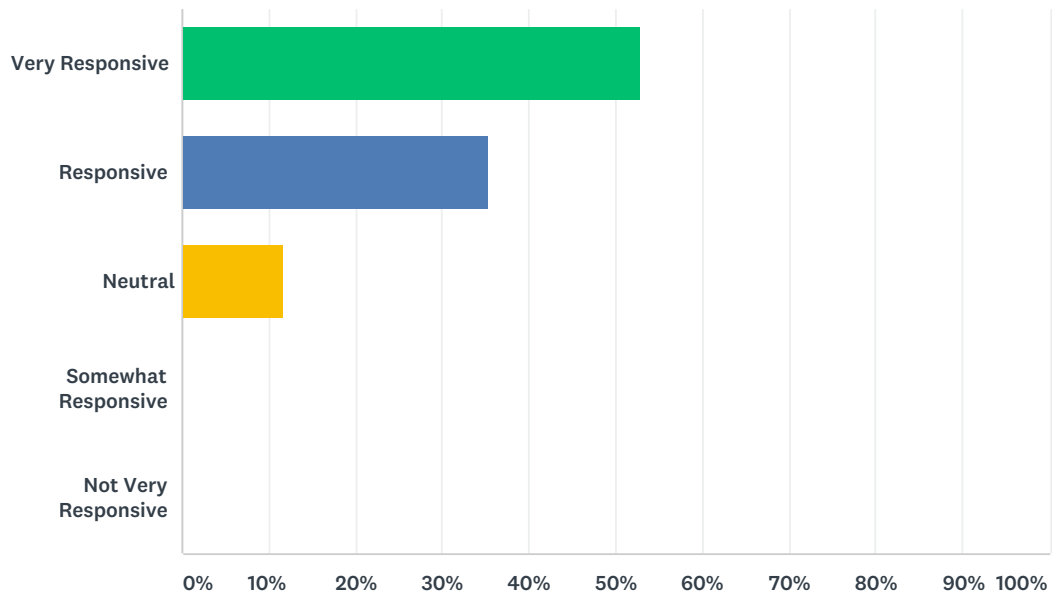
Answered: 17 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Responsive	23.53%	4
Responsive	47.06%	8
Neutral	23.53%	4
Somewhat Responsive	5.88%	1
Not Very Responsive	0.00%	0
TOTAL		17

Q6 How responsive is the Paducah 911 staff when communicating in person?

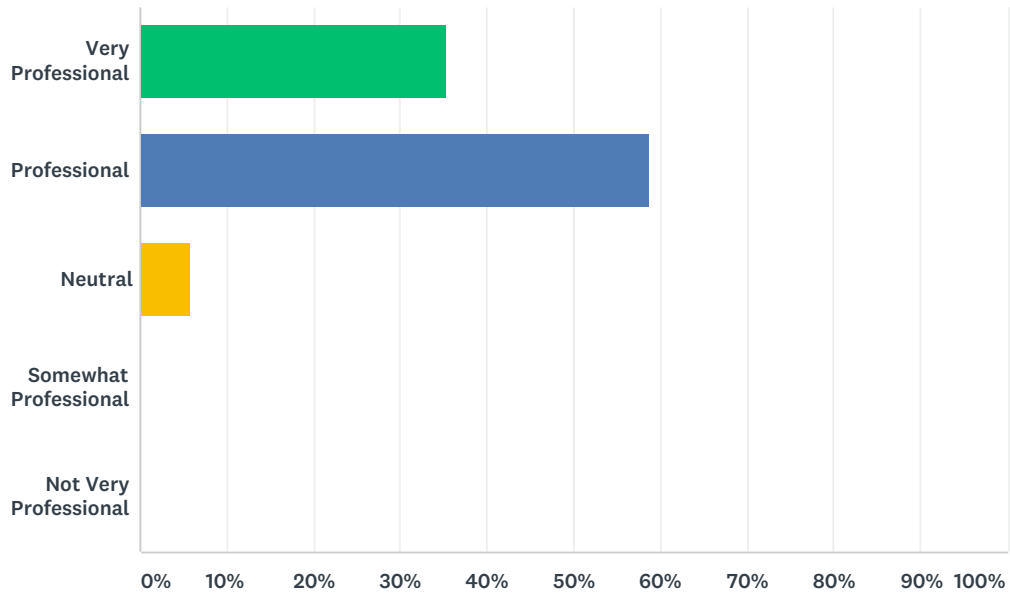
Answered: 17 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Responsive	52.94%	9
Responsive	35.29%	6
Neutral	11.76%	2
Somewhat Responsive	0.00%	0
Not Very Responsive	0.00%	0
TOTAL		17

Q7 How would you rank the professionalism of the Paducah 911 agency?

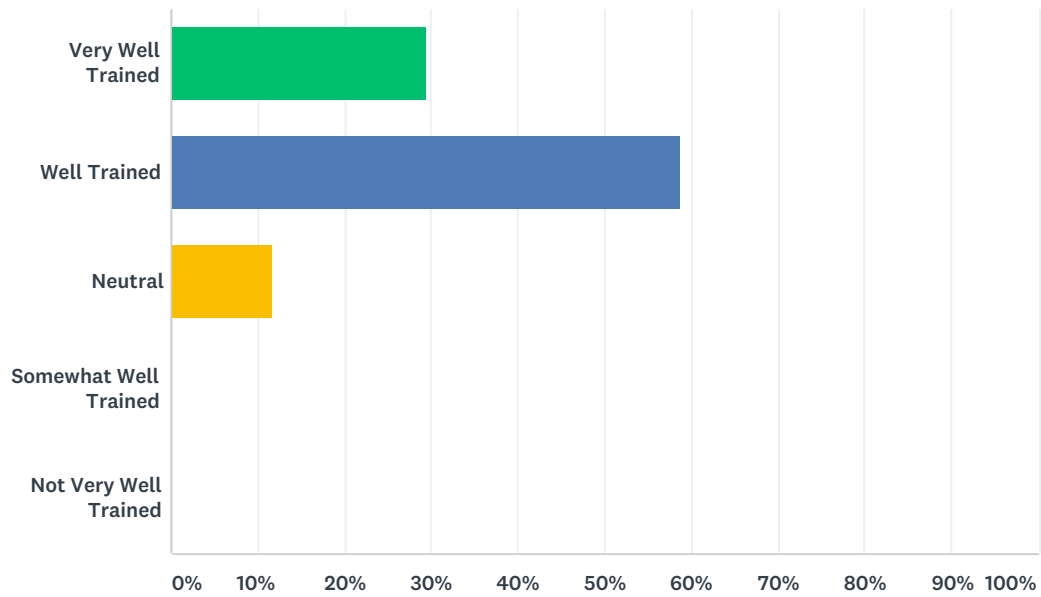
Answered: 17 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Professional	35.29%	6
Professional	58.82%	10
Neutral	5.88%	1
Somewhat Professional	0.00%	0
Not Very Professional	0.00%	0
TOTAL		17

Q8 How well trained do you feel the Paducah 911 agency Dispatchers are?

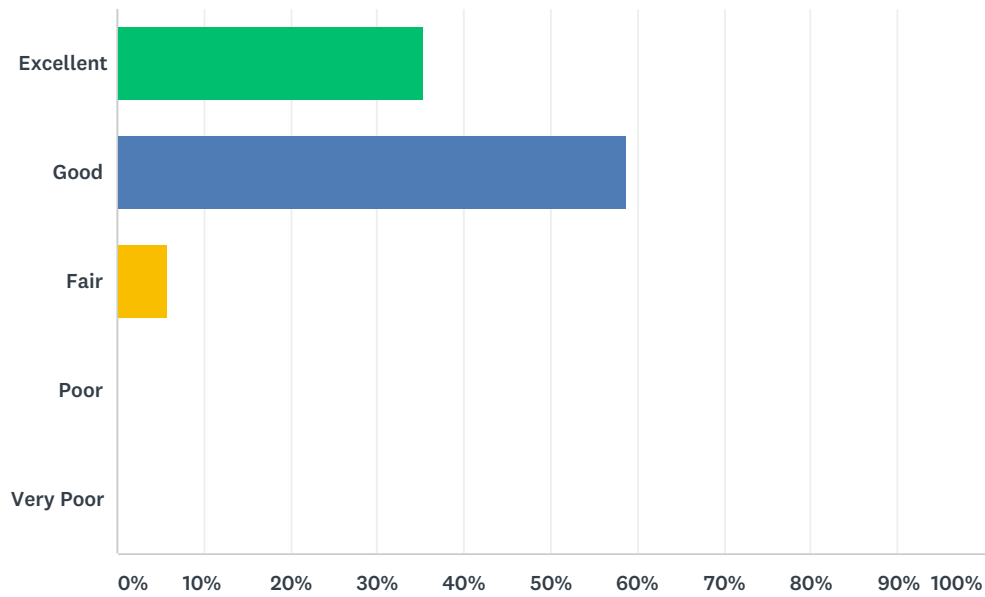
Answered: 17 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Well Trained	29.41%	5
Well Trained	58.82%	10
Neutral	11.76%	2
Somewhat Well Trained	0.00%	0
Not Very Well Trained	0.00%	0
TOTAL		17

Q9 How would you rate the quality of service from the Paducah 911 agency?

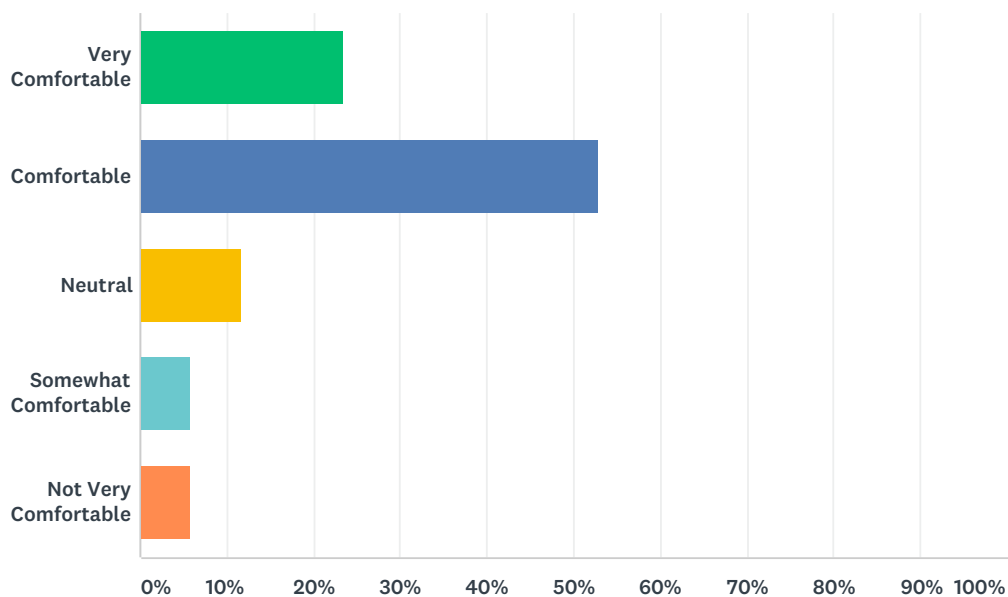
Answered: 17 Skipped: 1



ANSWER CHOICES	RESPONSES	
Excellent	35.29%	6
Good	58.82%	10
Fair	5.88%	1
Poor	0.00%	0
Very Poor	0.00%	0
TOTAL		17

Q10 How comfortable do you feel voicing concerns/issues with the Paducah 911 agency?

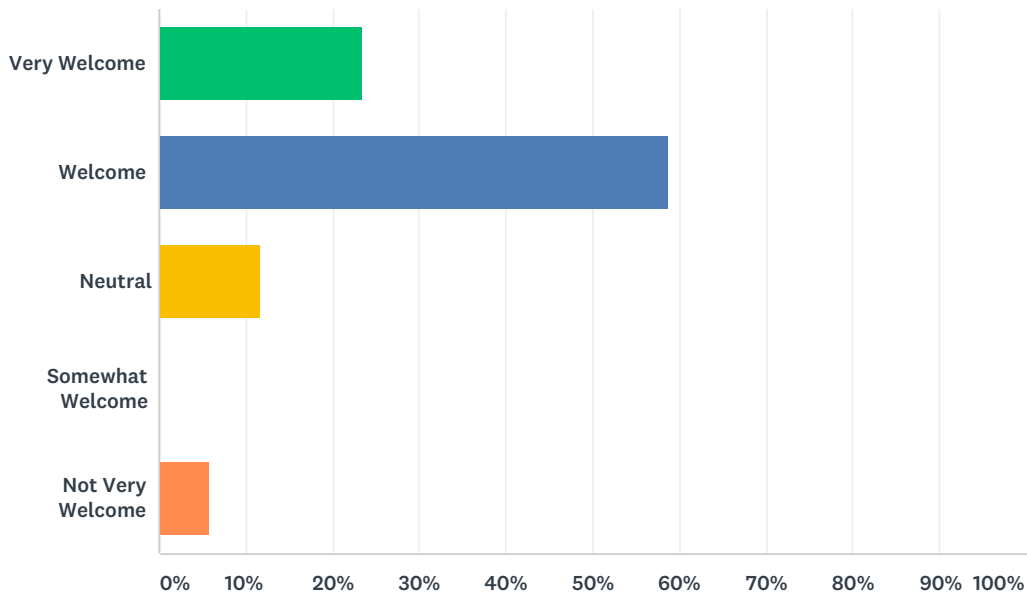
Answered: 17 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Comfortable	23.53%	4
Comfortable	52.94%	9
Neutral	11.76%	2
Somewhat Comfortable	5.88%	1
Not Very Comfortable	5.88%	1
TOTAL		17

Q11 How “welcome” do you feel when on-site at the Paducah 911 agency?

Answered: 17 Skipped: 1



ANSWER CHOICES	RESPONSES
Very Welcome	23.53% 4
Welcome	58.82% 10
Neutral	11.76% 2
Somewhat Welcome	0.00% 0
Not Very Welcome	5.88% 1
TOTAL	17