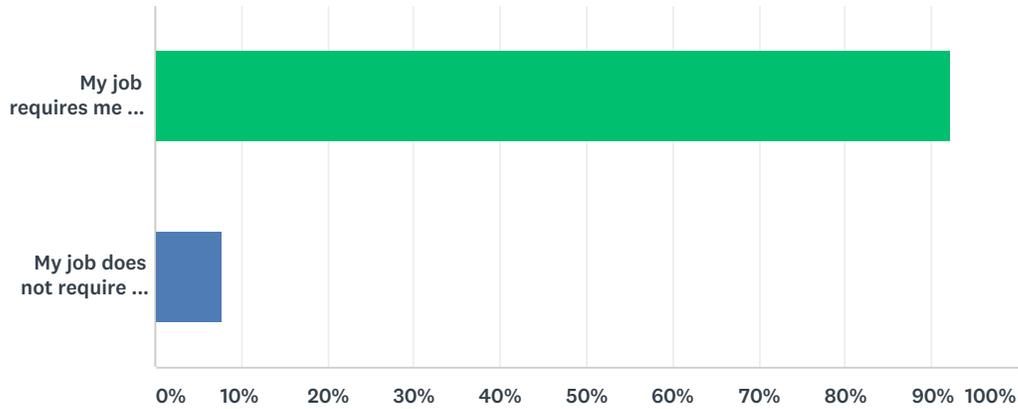


Q1 Which answer best describes your interaction with the Paducah 911 agency?

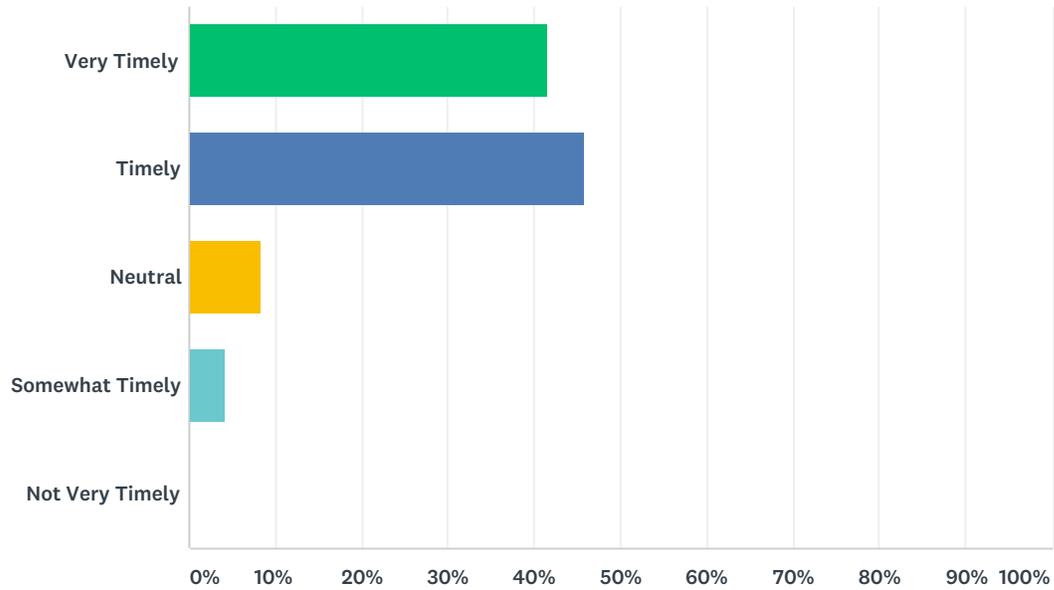
Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
My job requires me to directly interact with the Paducah 911 agency via telephone, radio, or in person.	92.31%	24
My job does not require me to directly interact with the Paducah 911 agency.	7.69%	2
TOTAL		26

Q2 How would you rank the timeliness of calls dispatched Paducah 911?

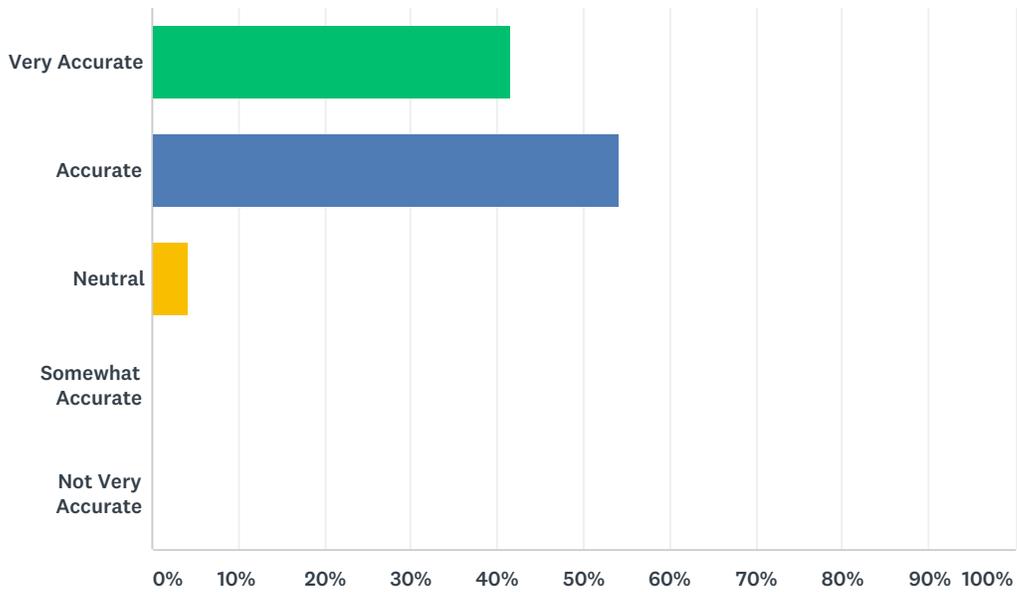
Answered: 24 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Timely	41.67%	10
Timely	45.83%	11
Neutral	8.33%	2
Somewhat Timely	4.17%	1
Not Very Timely	0.00%	0
TOTAL		24

Q3 How would you rank the accuracy of calls dispatched by Paducah 911?

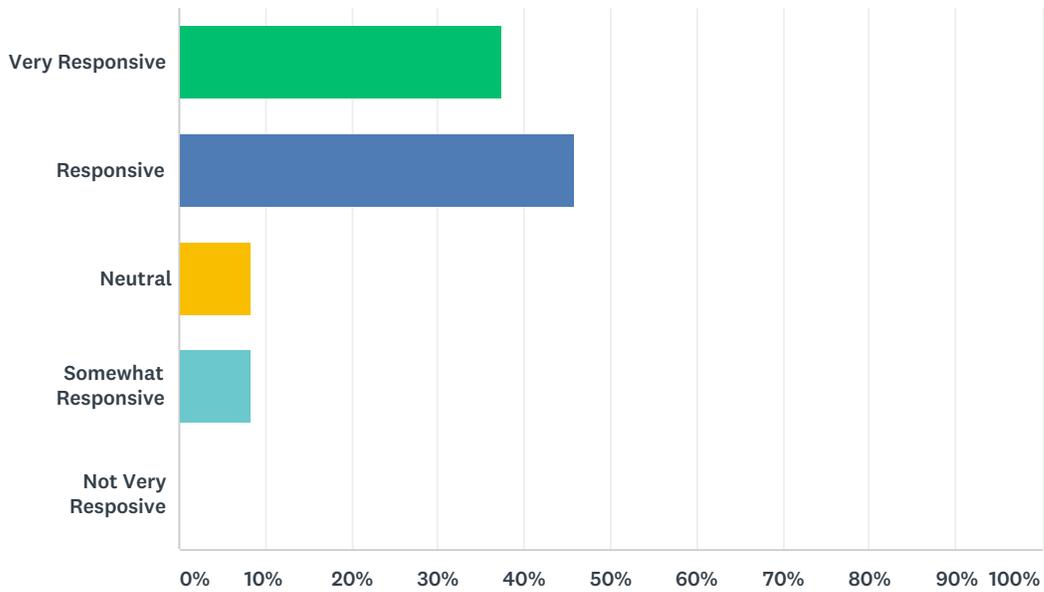
Answered: 24 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Accurate	41.67%	10
Accurate	54.17%	13
Neutral	4.17%	1
Somewhat Accurate	0.00%	0
Not Very Accurate	0.00%	0
TOTAL		24

Q4 How would you rank the responsiveness of Paducah 911 staff when you call via radio?

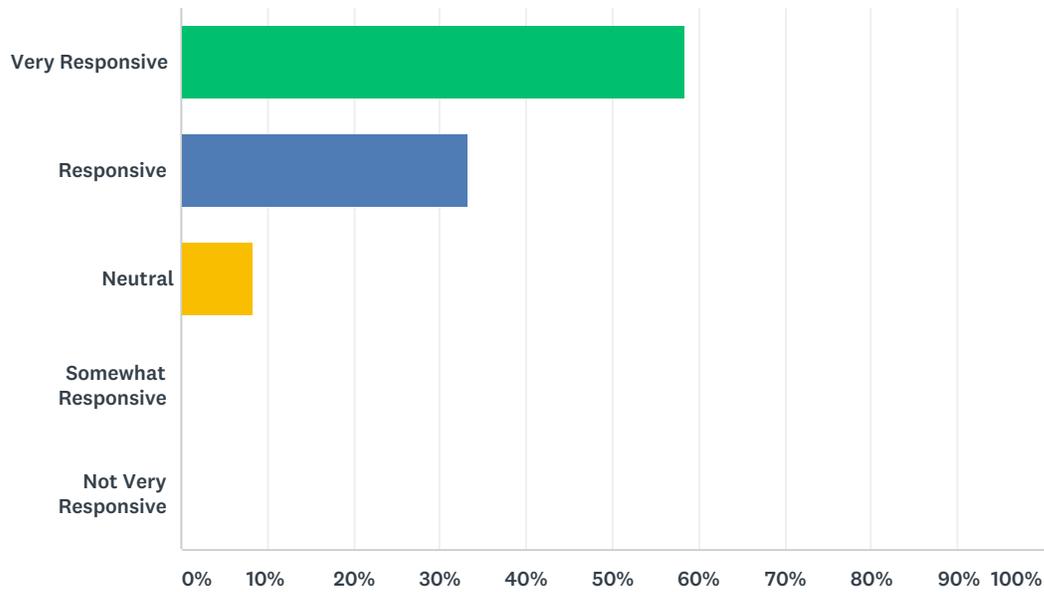
Answered: 24 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Responsive	37.50%	9
Responsive	45.83%	11
Neutral	8.33%	2
Somewhat Responsive	8.33%	2
Not Very Responsive	0.00%	0
TOTAL		24

Q5 How would you rank the responsiveness of Paducah 911 staff when you telephone with needs/inquiries?

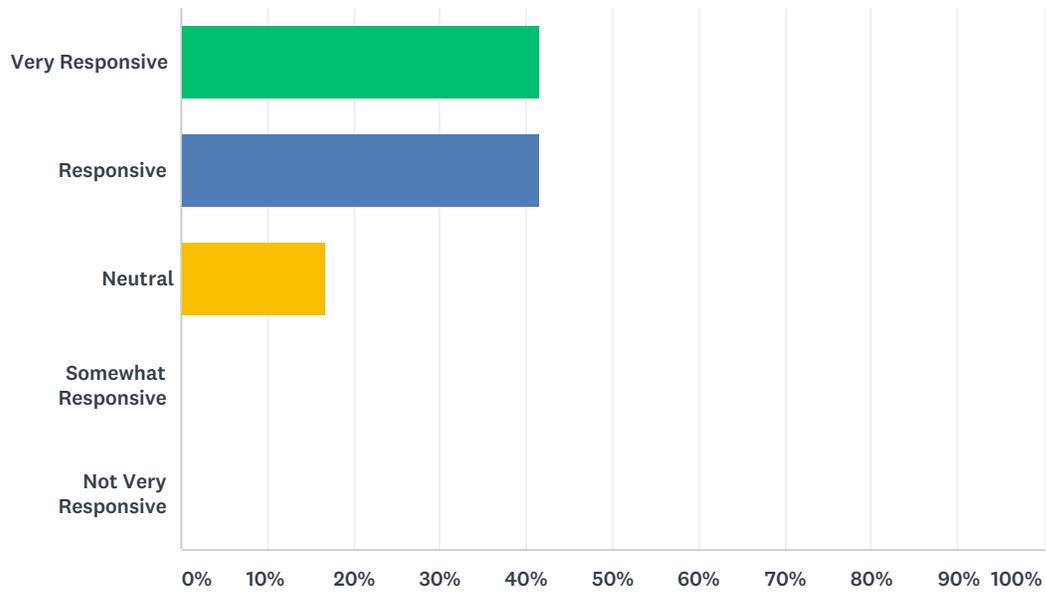
Answered: 24 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Responsive	58.33%	14
Responsive	33.33%	8
Neutral	8.33%	2
Somewhat Responsive	0.00%	0
Not Very Responsive	0.00%	0
TOTAL		24

Q6 How responsive is the Paducah 911 staff when communicating in person?

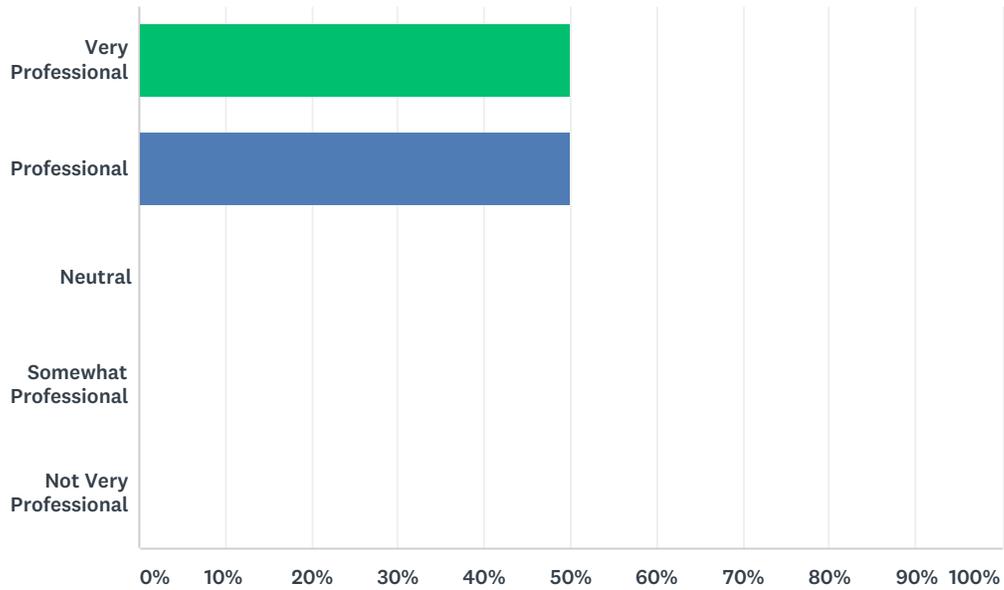
Answered: 24 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Responsive	41.67%	10
Responsive	41.67%	10
Neutral	16.67%	4
Somewhat Responsive	0.00%	0
Not Very Responsive	0.00%	0
TOTAL		24

Q7 How would you rank the professionalism of the Paducah 911 agency?

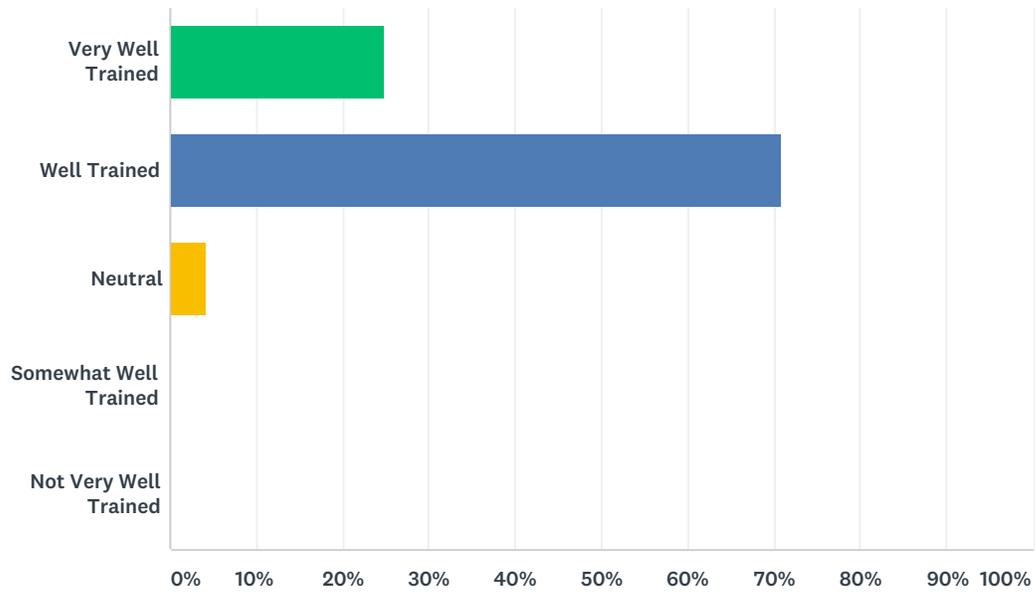
Answered: 24 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Professional	50.00%	12
Professional	50.00%	12
Neutral	0.00%	0
Somewhat Professional	0.00%	0
Not Very Professional	0.00%	0
TOTAL		24

Q8 How well trained do you feel the Paducah 911 agency Dispatchers are?

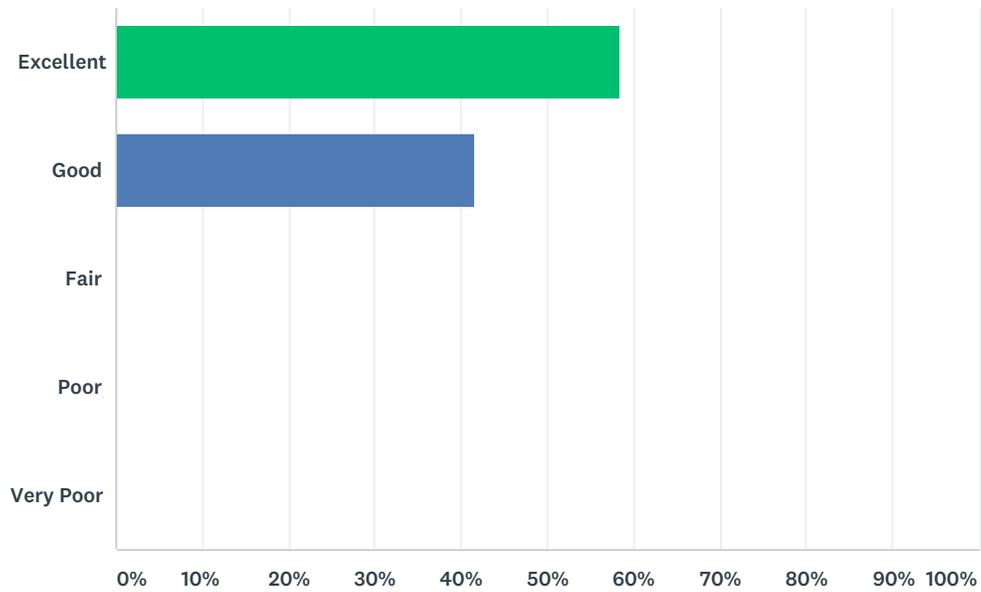
Answered: 24 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Well Trained	25.00%	6
Well Trained	70.83%	17
Neutral	4.17%	1
Somewhat Well Trained	0.00%	0
Not Very Well Trained	0.00%	0
TOTAL		24

Q9 How would you rate the quality of service from the Paducah 911 agency?

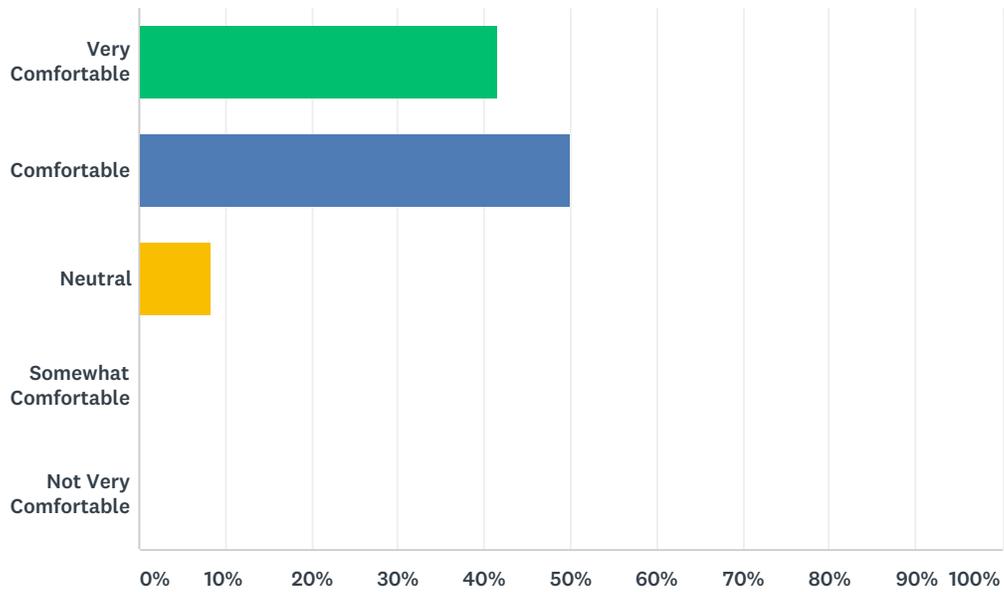
Answered: 24 Skipped: 2



ANSWER CHOICES	RESPONSES
Excellent	58.33% 14
Good	41.67% 10
Fair	0.00% 0
Poor	0.00% 0
Very Poor	0.00% 0
TOTAL	24

Q10 How comfortable do you feel voicing concerns/issues with the Paducah 911 agency?

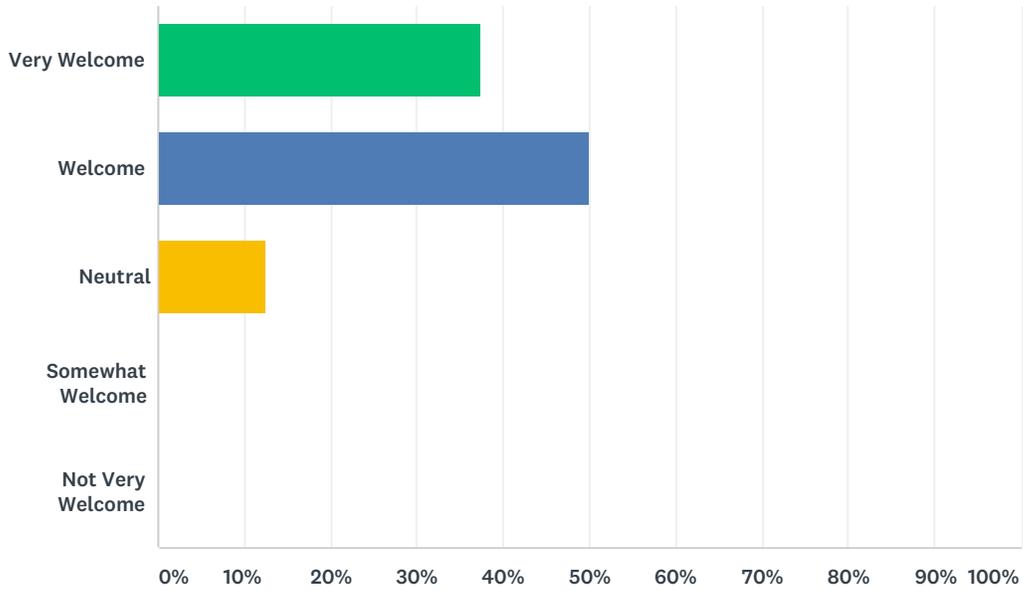
Answered: 24 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Comfortable	41.67%	10
Comfortable	50.00%	12
Neutral	8.33%	2
Somewhat Comfortable	0.00%	0
Not Very Comfortable	0.00%	0
TOTAL		24

Q11 How “welcome” do you feel when on-site at the Paducah 911 agency?

Answered: 24 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Welcome	37.50%	9
Welcome	50.00%	12
Neutral	12.50%	3
Somewhat Welcome	0.00%	0
Not Very Welcome	0.00%	0
TOTAL		24