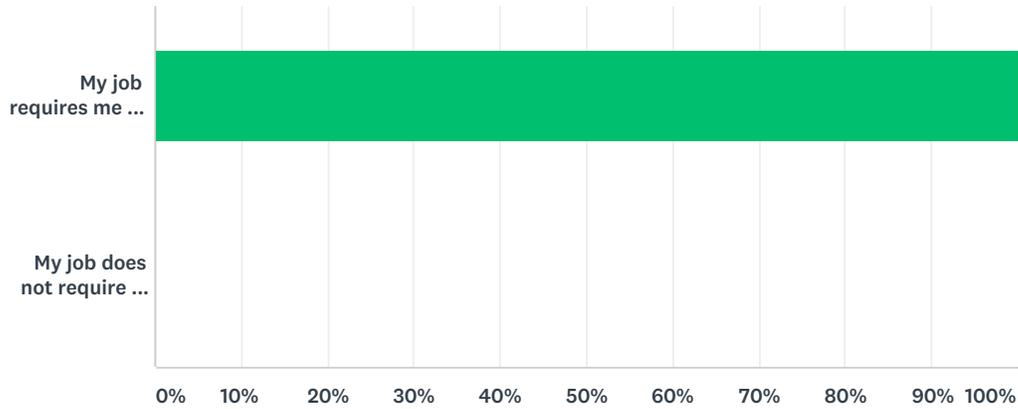


# Q1 Which answer best describes your interaction with the Paducah 911 agency?

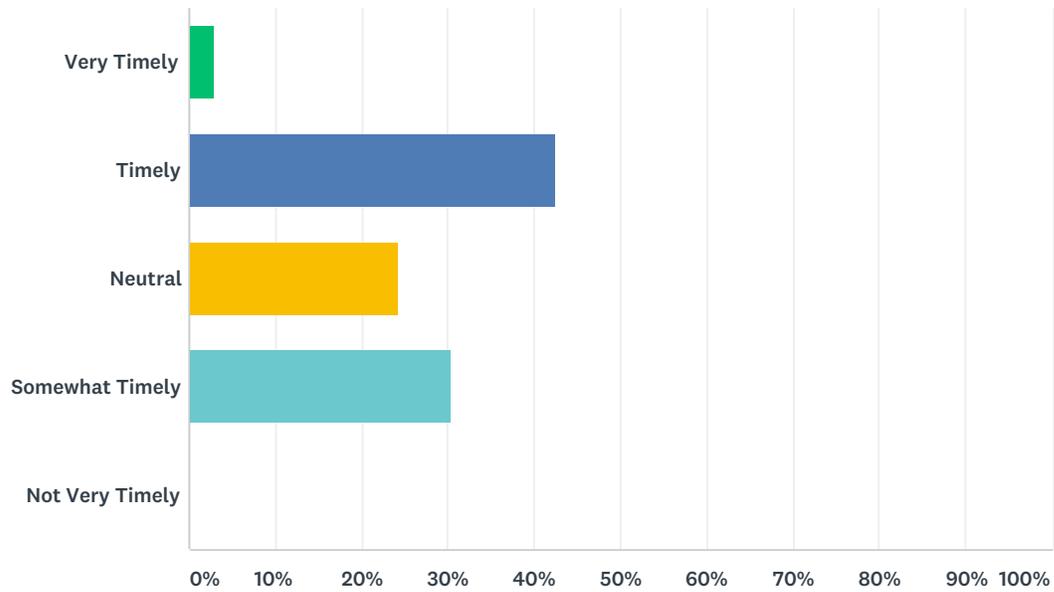
Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES	
My job requires me to directly interact with the Paducah 911 agency via telephone, radio, or in person.	100.00%	34
My job does not require me to directly interact with the Paducah 911 agency.	0.00%	0
<b>TOTAL</b>		<b>34</b>

## Q2 How would you rank the timeliness of calls dispatched by Paducah 911?

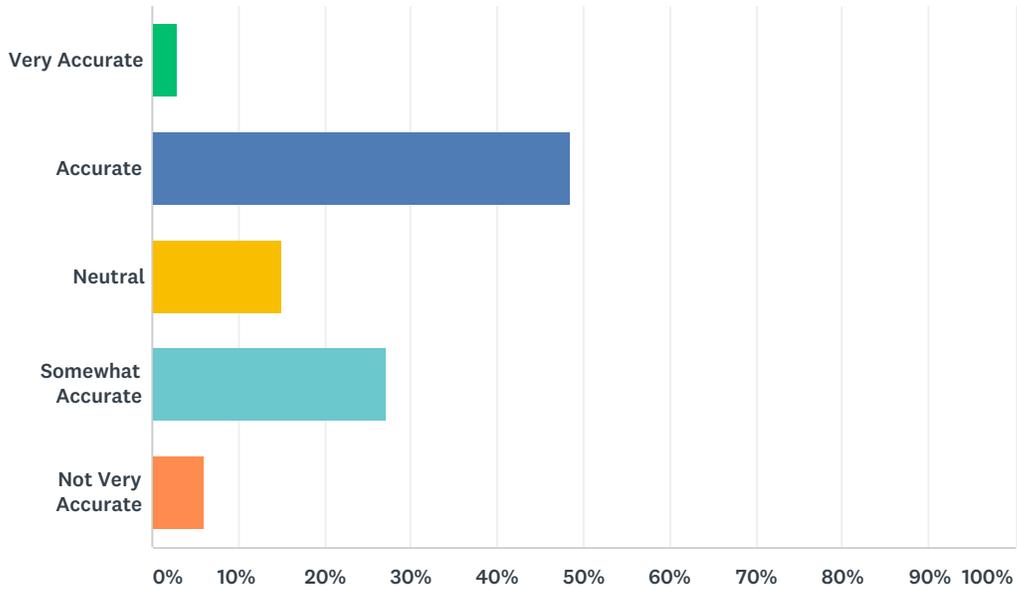
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Timely	3.03%	1
Timely	42.42%	14
Neutral	24.24%	8
Somewhat Timely	30.30%	10
Not Very Timely	0.00%	0
<b>TOTAL</b>		<b>33</b>

### Q3 How would you rank the accuracy of calls dispatched by Paducah 911?

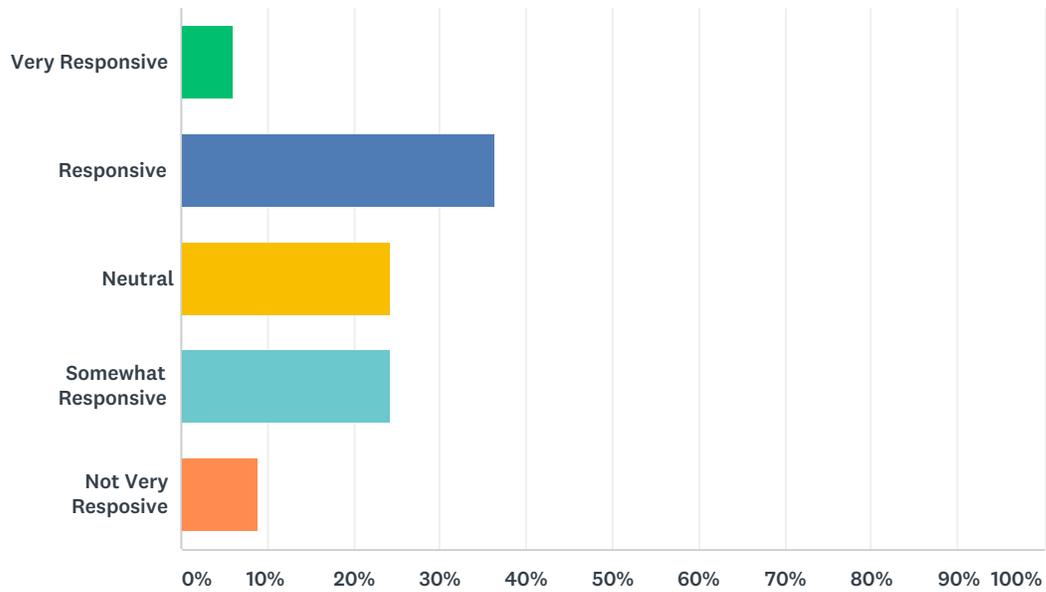
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Accurate	3.03%	1
Accurate	48.48%	16
Neutral	15.15%	5
Somewhat Accurate	27.27%	9
Not Very Accurate	6.06%	2
TOTAL		33

### Q4 How would you rank the responsiveness of Paducah 911 staff when you call via radio?

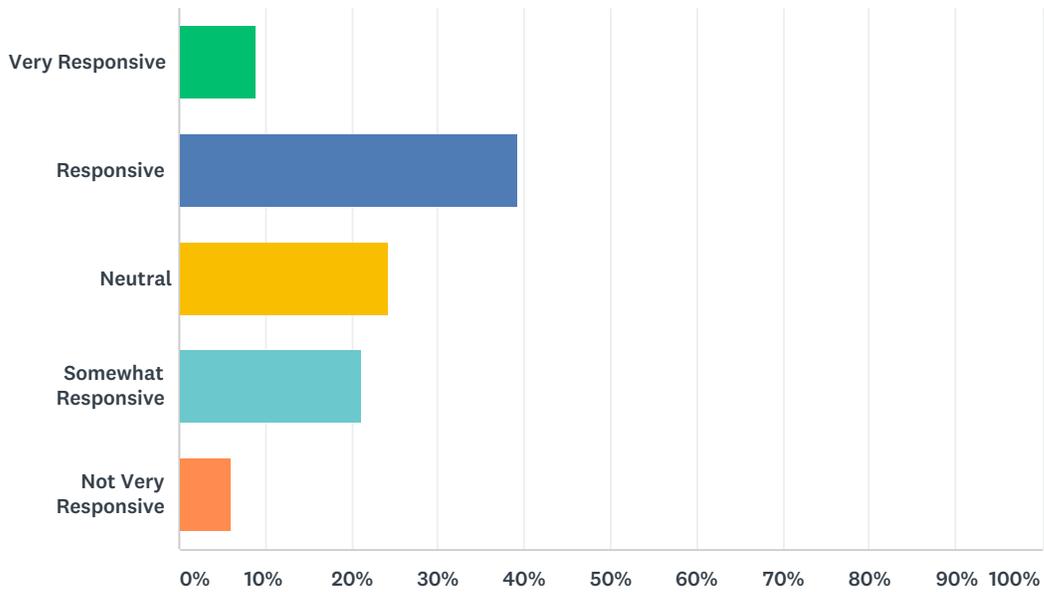
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Responsive	6.06%	2
Responsive	36.36%	12
Neutral	24.24%	8
Somewhat Responsive	24.24%	8
Not Very Responsive	9.09%	3
<b>TOTAL</b>		<b>33</b>

### Q5 How would you rank the responsiveness of Paducah 911 staff when you telephone with needs/inquiries?

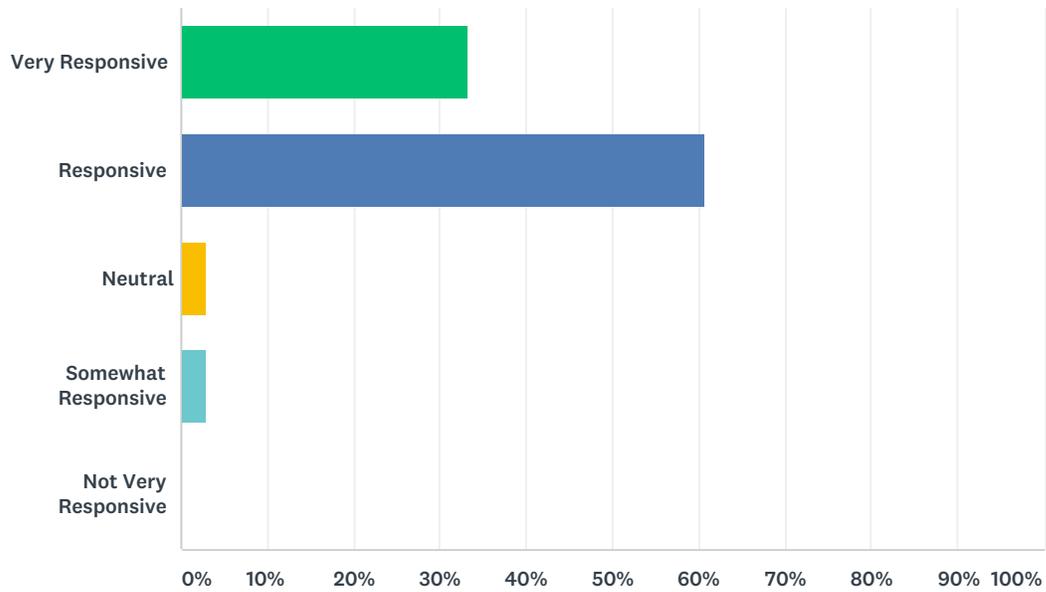
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Responsive	9.09%	3
Responsive	39.39%	13
Neutral	24.24%	8
Somewhat Responsive	21.21%	7
Not Very Responsive	6.06%	2
<b>TOTAL</b>		<b>33</b>

## Q6 How responsive is the Paducah 911 staff when communicating in person?

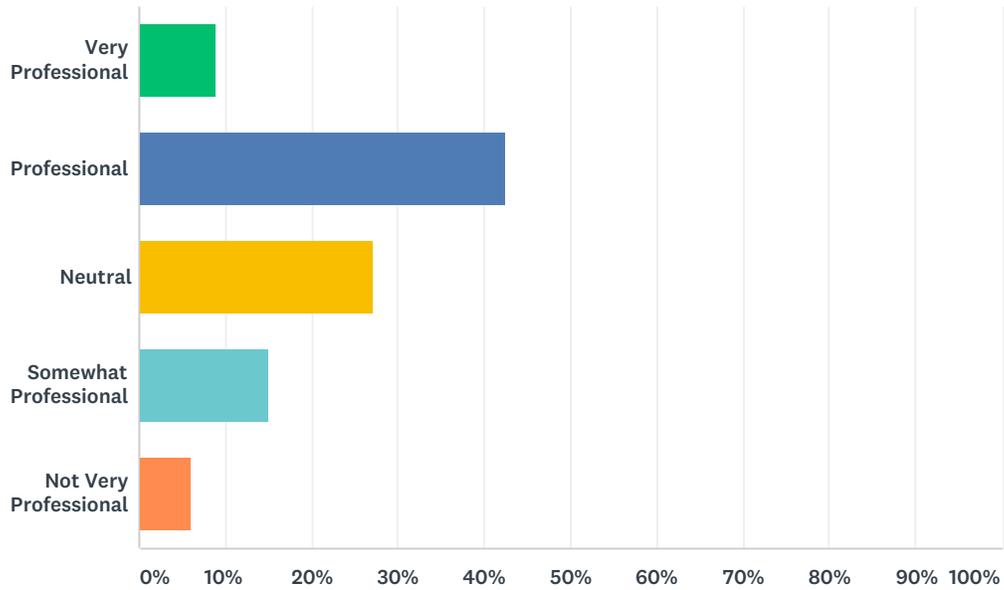
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Responsive	33.33%	11
Responsive	60.61%	20
Neutral	3.03%	1
Somewhat Responsive	3.03%	1
Not Very Responsive	0.00%	0
<b>TOTAL</b>		<b>33</b>

### Q7 How would you rank the professionalism of the Paducah 911 agency?

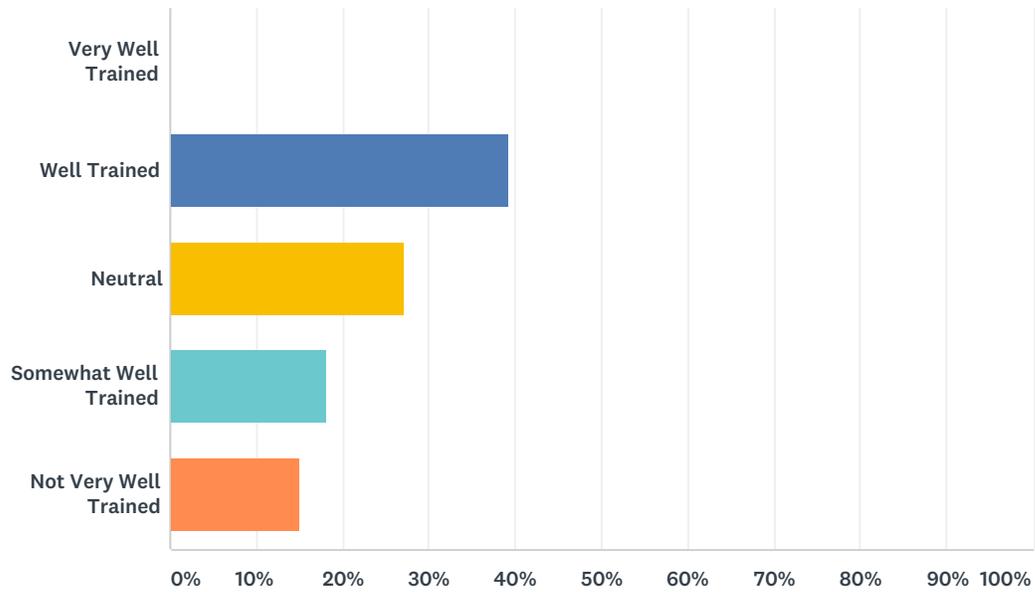
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Professional	9.09%	3
Professional	42.42%	14
Neutral	27.27%	9
Somewhat Professional	15.15%	5
Not Very Professional	6.06%	2
<b>TOTAL</b>		<b>33</b>

## Q8 How well trained do you feel the Paducah 911 agency Dispatchers are?

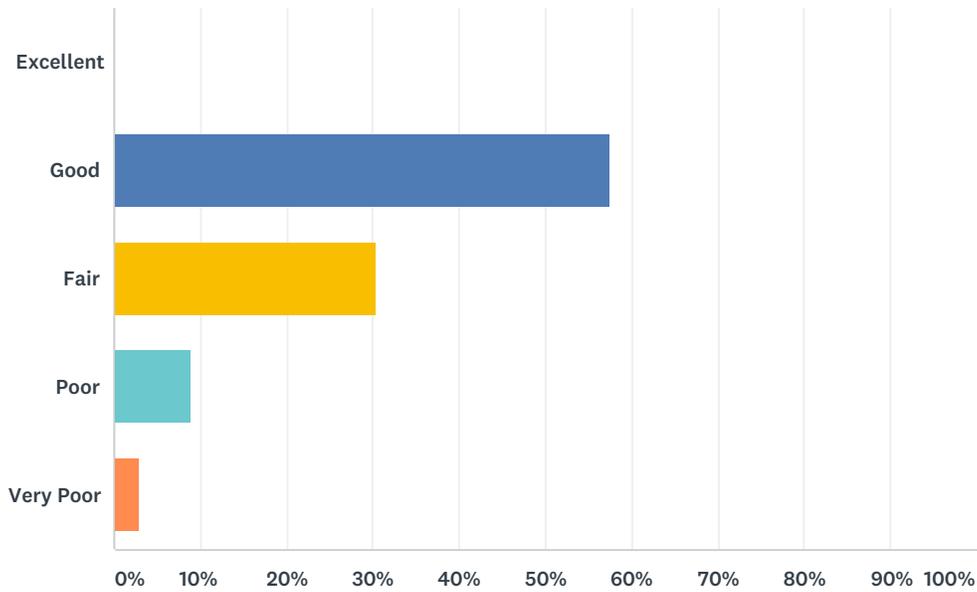
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Well Trained	0.00%	0
Well Trained	39.39%	13
Neutral	27.27%	9
Somewhat Well Trained	18.18%	6
Not Very Well Trained	15.15%	5
<b>TOTAL</b>		<b>33</b>

## Q9 How would you rate the quality of service from the Paducah 911 agency?

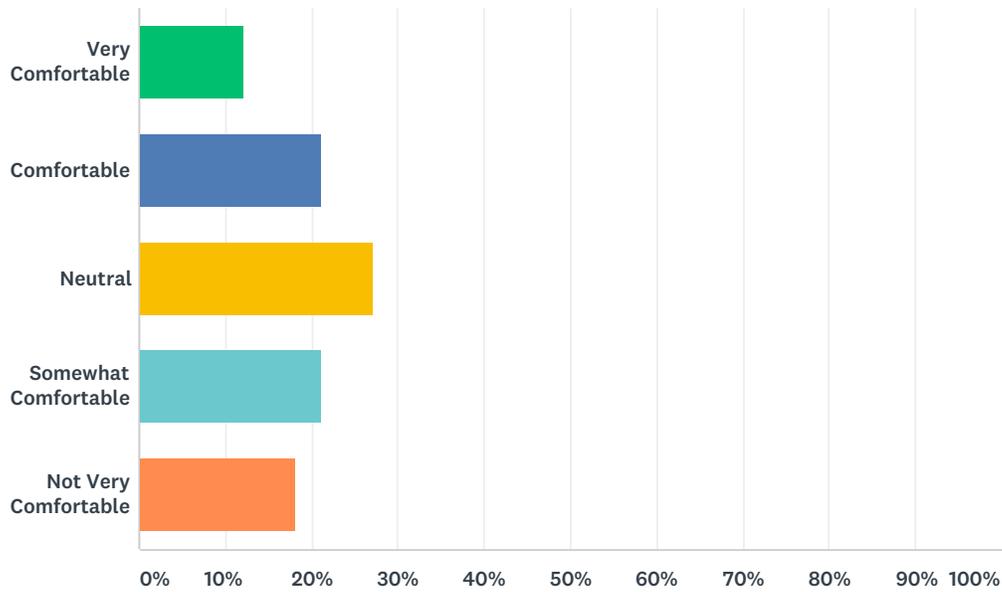
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES
Excellent	0.00% 0
Good	57.58% 19
Fair	30.30% 10
Poor	9.09% 3
Very Poor	3.03% 1
<b>TOTAL</b>	<b>33</b>

## Q10 How comfortable do you feel voicing concerns/issues with the Paducah 911 agency?

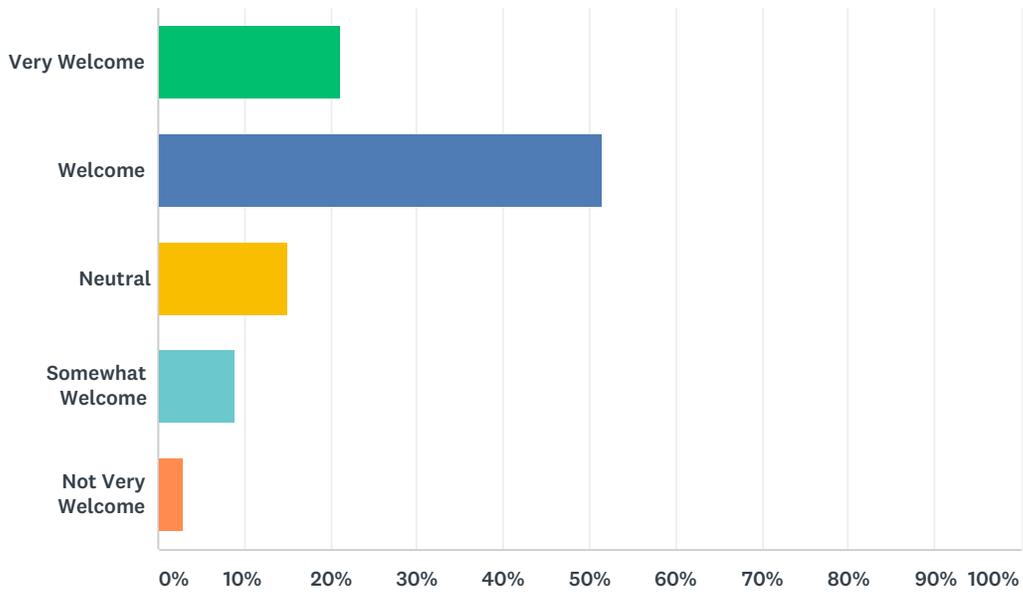
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Comfortable	12.12%	4
Comfortable	21.21%	7
Neutral	27.27%	9
Somewhat Comfortable	21.21%	7
Not Very Comfortable	18.18%	6
<b>TOTAL</b>		<b>33</b>

# Q11 How “welcome” do you feel when on-site at the Paducah 911 agency?

Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Welcome	21.21%	7
Welcome	51.52%	17
Neutral	15.15%	5
Somewhat Welcome	9.09%	3
Not Very Welcome	3.03%	1
<b>TOTAL</b>		<b>33</b>